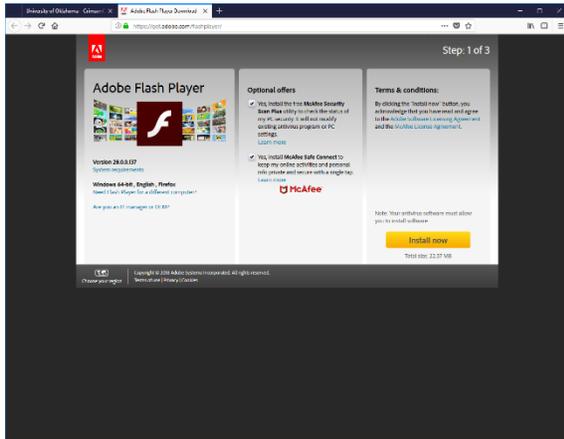
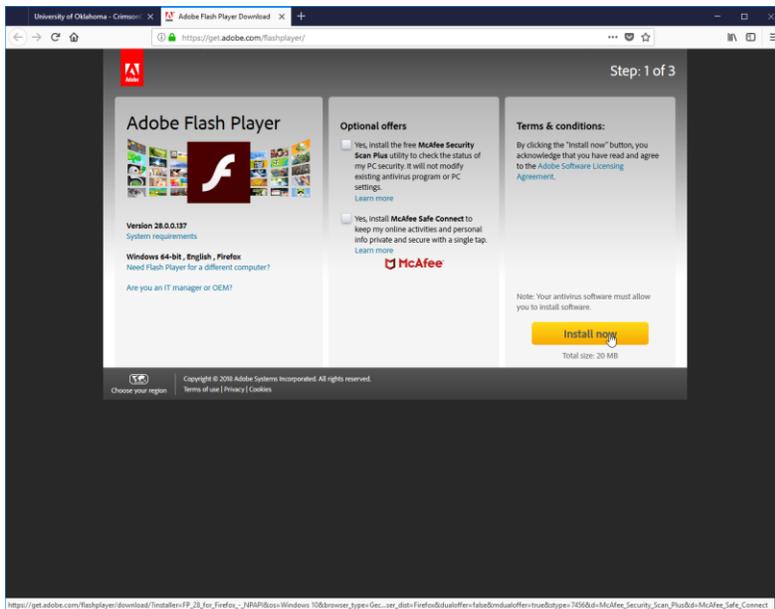


If you are being redirected to the Adobe Flash Player in Firefox when opening a presentation in Crimson Corner

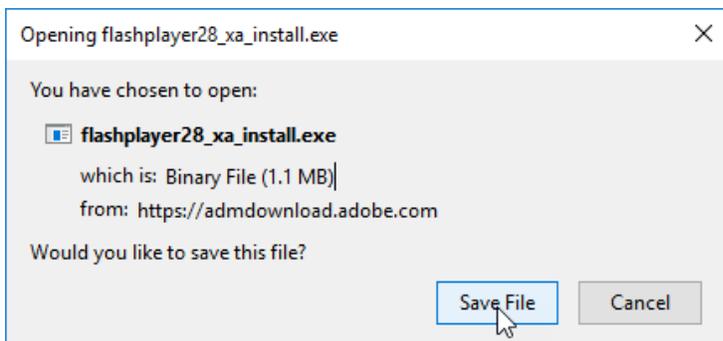


Please follow these steps to resolve this issue in Firefox...

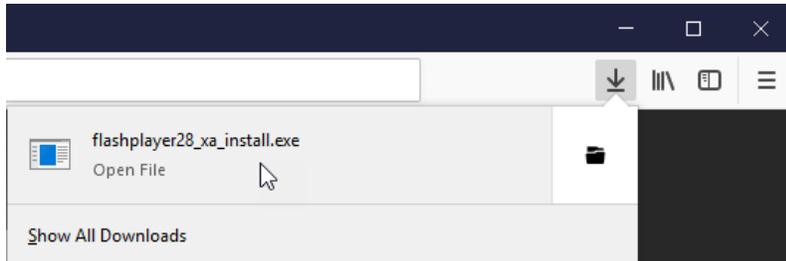
First, uncheck the optional offers. Then click on the “Install now” button



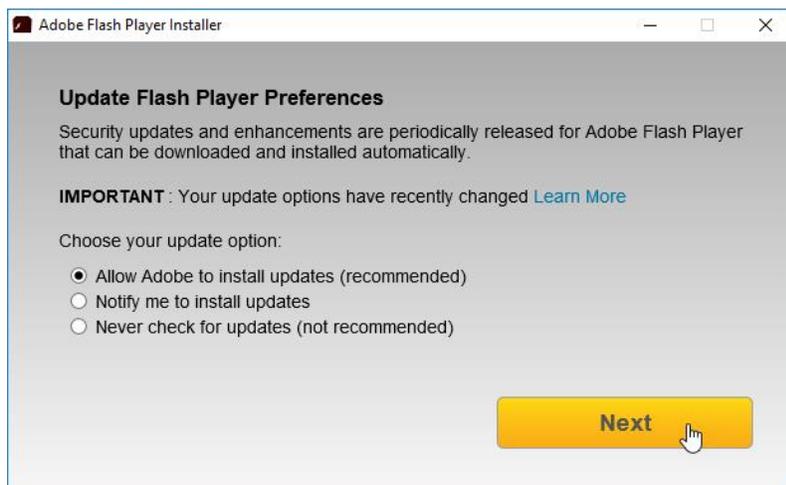
Next, it will say “initializing” for a few seconds. Then, a prompt will pop up click on “Save File”



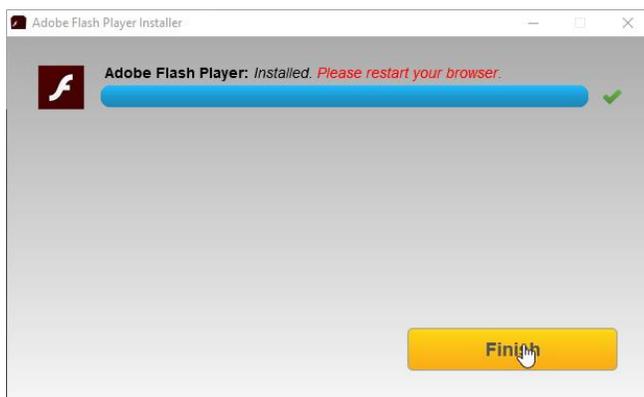
It will download and you will have to click on the  button in the top right corner. Then click on the file you downloaded



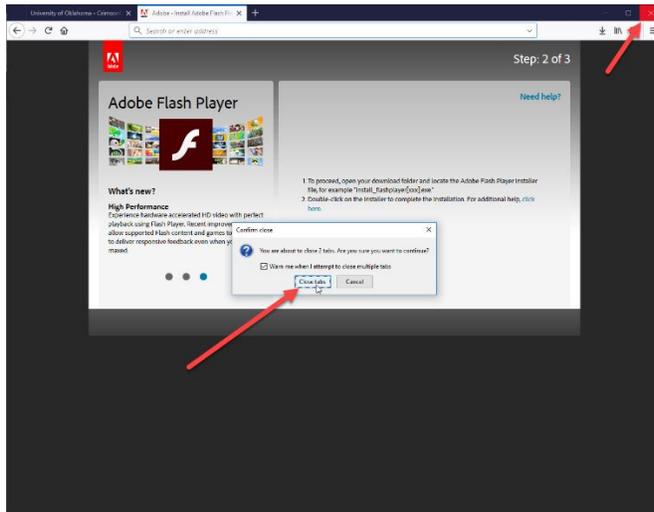
It will ask you to allow this program to make changes click “Yes” and you should get the following popup click “Next”



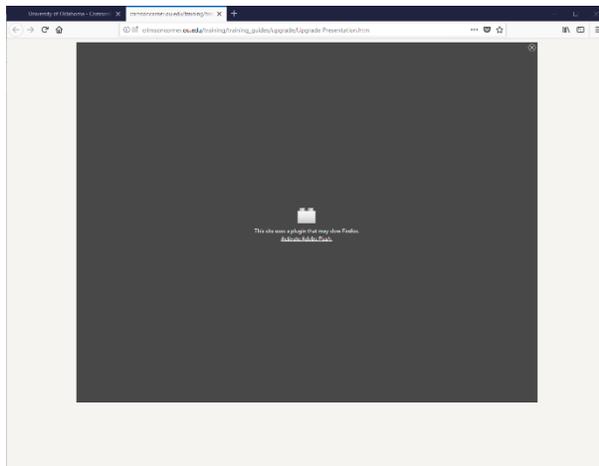
Adobe Flash Player should download and install once complete press “Finish”



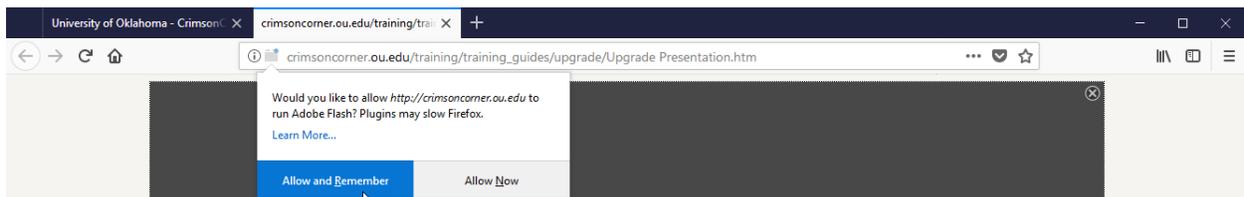
You will have to exit out of Firefox completely. Press the  button and press “Close tabs”



Once you reopen Firefox Adobe flash player should be installed once you reopen the presentation you should get a screen like this...



Click somewhere in the grey box and you should get a pop up asking to allow crimsoncorner.ou.edu to run Adobe Flash Player Click on “Allow and Remember”



The presentation should start immediately.

You do not have to do this again for other presentations once you have completed this process.

If you have any further questions please email purchasingwebmaster@ouhsc.edu.